



JCCP Board of Trustees Meetings

Date of meeting: 22nd May 2025 - 13.15 – 15:15

Minutes

Paul Burgess	✓
Claire Cherry	Apology
Victoria Brownlie	✓
Andrew Rankin	✓
Joan Scott	✓
Clare Kiely	✓
Dawn Knight	✓
David Sines	✓
Eddie Hooker	✓
Mary Lovegrove	Apologies
Paul Charlson	x
Sally Taber	✓
John Underwood	✓
Tracey Bell	✓
Mark Mikhail	Apologies
Victor Ktorakis	✓
Dr Elaine Sassoon	✓
Sharron Brown	Apology
Dr Martyn King	✓
Mark Hope	Apologies
Wojciech Konczalik	Apologies
Cheryl Pitcher	Apologies
Gillian Kennedy	Apologies
Kimberley Cairns	✓
Maria Christdou	Apologies
Selma Carvallo	✓
Vladislav Shiyanov	✓

Dr John Elder	✓
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1. Welcome and Apologies

Apologies – see above.

2. Declarations of Interest

No additional declarations of interest were noted.

3. Minutes of JCCP Board of Trustees – 19th March 2025.

The minutes were agreed.

4. Matters arising – DS

a. Finance Update - PB

PB provided a summary of the latest JCCP finance position. Bank balances are currently in a positive position. Usual outgoings being met.

b. Contracts

PB reported that all JCCP contracts were now in place following a reorganisation of arrangements with Hamilton Fraser. The JCCP now contracts directly with ZC's company for all social media and marketing services.

c. Succession Planning

Paper now with Oversight Committee for action.

5. Formal Business

a. Updated Risk Registers

Agreed and noted.

b. JCCP Accounts and Annual Report

Approved by the Trustee Board and by the JCCP AGM today.

6. Items for Discussion

a. Political Activity and Regulation Update

Scotland

Ds reported the following:

- A Bill to regulate non-surgical procedures will be introduced by April 2026.
- The Bill will build on the recently completed consultation process and results.
- The results of the consultation is expected to be published June/July 2025.
- The regulatory processes will link to the categorization of treatments into Groups 1,2 and 3.
- Once the categories have been agreed it is proposed that they will then be regulated by HIS and Scottish Local Authorities linked to status as a health care practitioner or otherwise.

England

DS reported the following:

- The process is moving forward with support from MP's and Lords of all parties.
- Pressure is also coming from the original members of the original APPG established in this area and the Parliamentary Select Committee on Women and Equality.
- VK reported discussions he had with DHSC on potential qualifications and standards linked to the role of EHO's. DS noted the importance of one set of standards being in place for all four countries in the UK to determine qualifications.

Remote prescribing

DS reported on the recent statement by the NMC on remote prescribing.

b. Complaints Review

PB referred to the presentation by ZC on this area.

7. JCCP Complaints Process – Discussion Paper

DS noted the paper produced by PB and agreed that it would be referred to the Oversight Committee for review. **Action: PB/MK.**

DS summarised the situation on the JCCP dealing with complaints:

- JCCP has now become a key organization for both the public and practitioners wishing to make complaints relating to aesthetics.
- The resourcing of the JCCP complaints service requires review.

ZC then provided a presentation on issues associated with the JCCP 'Complaints Portal'.

- Need for an adequate screening tool.
- Need for smarter routing.
- Need for more explicit guidelines to complainants regarding filters.

ZC recommended that a new software driven portal be established purely to manage complaints and indicated that she is currently researching the best way to achieve this objective.

A number of Trustees made the following points:

- Must not deter people from making complaints about patient safety as this data/data trends were very important to back up campaigns for regulation.
- That the offer of free software systems often end up with the company having to do a lot of development work to customise for own use.
- Can we use algorithms to make the process more efficient?
- Can we obtain external funding support for this activity?

DS thanked everybody for comments made and the Trustees agreed the following actions:

- Oversight Committee to:
 - Review and action the paper prepared by PB and ZC proposals for a new portal.
 - Consider the option of establishing a new JCCP Sub Committee to look at complaints with an 'Independent Chair' (this action was approved by the JCCP Board)
- JCCP to continue to collect and log data on complaints received.
- ZC to pursue options for a new portal.

Martyn King (as Chair of the JCCP Oversight Committee) to report back to next Trustee meeting on outcome of discussions.

8. Presentation on JCCP Social media and Marketing Updates – ZC

ZC provided a detailed presentation on the latest developments (see attached).

Key points to note:

- The first of the JCCP Podcasts has now been launched with an interview with DS on latest developments re regulation. 340 plays in the first week. Next one will be with AR looking at licensing under a new regulatory framework. The next ones could be on insurance, role of the ASA and role of the CPSA. CK offered experts from the CPSA to do Podcasts. **Action: PB/ZC agree a programme and arrange for Podcasts to be produced and posted.**
- KOL's are now being active and providing articles for the JCCP – Recent articles have been published from Dr Patrick Treacy, Rupert Critchley, Julie Scott and Selena Langon. JCCP now in discussions to appoint another two KOL's In June 2025.

9. Items for Information

None. Safety in Beauty Report no longer required for this agenda.

10. Committee Updates

Education & Training Committee

DS provided feedback as MJL had sent apologies for this meeting.

- Anna Baker from BAMAN now joined Education & Training Committee.
- VCTC and OTHM representatives have been invited to join the Committee.
- Seminar held with all JCCP approved training providers and awarding bodies.
- JCCP and Ofqual to sign a new M of U in June 2025.

Marketing & Communications Committee

Committee Update Sheet – noted.

Practitioner Register Committee

AR provided a detailed update and indicated that the Practitioner Register Programme and audit system was working well and that numbers had now reached 1,120. The JCCP is actively undertaking the renewal process with members and providing EDI data to the PSA.

Corporate Membership Committee

This Committee met recently and received a paper from PB on the future role of the Committee and its governance. Comment is now being sought from all members. **Action: PB report back on progress at next Trustee Board.**

CAG Update

Committee Update Sheet noted.

AR reported that this group was very active with discussions with the MHRA and CQC on many levels. Key work areas now included:

- Dealing with products that had not been licensed by the MHRA.
- A review of 'Emergent Procedures' in order to update the JCCP and CPSA standards framework. CK will be included in this work area. **Action: AR**
- A review of PRP and its classification under regulatory proposals.

11. CPSA Update

CK reported that the CPSA was becoming very active and has not commenced work to look at updating its clinical standards framework. CK welcomed contributions from Trustees and nominations of other experts who could assist in the process. **Action: CK/AR/DS.**

12. Any Other Business.

None.

13. Dates of next meetings

24th July, 25th September, 27th November. All at 13.00.