



## Role Description

Lived Experience Representative  
(Trustee)

## Role Summary

The Joint Council for Cosmetic Practitioners (JCCP) is seeking a Patient Representative Trustee to play a key role in shaping the future of patient safety and public protection in non-surgical aesthetics. This voluntary role offers the chance to contribute your voice, experience, and perspective to the governance of a nationally respected organisation.

As a Patient Representative Trustee, you will directly influence standards, policy, and oversight, ensuring that patients remain at the heart of everything JCCP does. This is an opportunity to make a tangible impact on society, contribute to professional excellence, and help build an ethical, safe aesthetic industry.

## Key Responsibilities

As a Patient Representative, you will work closely with the JCCP Trustee Board to:

- Champion patient safety and public protection, ensuring that JCCP's mission is effectively communicated to the public.
- Support professional standards setting, focusing on public protection and patient safety across JCCP-registered practitioners.
- Advocate for the public in complaints processes, helping to ensure that JCCP provides an accessible and effective route for patients to raise concerns.
- Monitor the operation of JCCP, reporting to the Chair on how the organisation is fulfilling its duties in relation to patient safety and public protection.
- Contribute to governance, helping the Trustee Board uphold good practice and ethical decision-making.

By taking on this role, you will be at the heart of shaping patient-focused policy, influencing the standards and processes that directly affect the safety and wellbeing of people using non-surgical aesthetic treatments.

## Person Specification

We are looking for someone who can bring their experience, insight, and commitment to public protection. The ideal candidate will demonstrate knowledge or experience in

two or more of the following areas:

- Awareness of the need for public protection and a commitment to supporting JCCP in fulfilling this responsibility.
- Understanding of potential risks associated with non-surgical cosmetic procedures and a commitment to improving patient outcomes.
- Knowledge of the role of the Professional Standards Authority (PSA) and how JCCP, as an accredited voluntary register holder, operates in line with these standards.
- Commitment to ensuring professional conduct procedures reflect current law, member practice realities, and regulatory requirements.
- Dedication to promoting diversity, equality, and inclusion in patient safety initiatives.
- Ability to communicate effectively, work collaboratively in group settings, and reflect on your contribution.
- Willingness to take responsibility for your own development in the role of Patient Representative.

## Conditions of Appointment

- Patient Representatives are not registered practitioners with JCCP.
- Appointment is subject to a standard application process, including DBS check and interview.
- You may be asked to work with a subcommittee or individual board member to fulfil your duties.
- Patient Representatives are bound by the standards of conduct for JCCP Trustees under the Charities Act.
- You will have full voting rights as a Trustee of JCCP.

## Terms of Appointment

- Successful candidates are appointed for a four-year term.
- Resignation can be made with 30 days' notice in writing to the Chair.
- Reasonable travel and accommodation expenses will be reimbursed.
- The Board may terminate the appointment if conduct is contrary to the standards of a Trustee or could bring JCCP into disrepute.

## Why Apply?

This is your chance to:

- Shape the future of patient safety in the rapidly evolving field of non-surgical aesthetics.
- Influence standards and processes that protect the public and improve outcomes.
- Work with experts and leaders in the industry while contributing your perspective as a patient advocate.
- Make a meaningful impact on society, helping ensure that everyone accessing aesthetic procedures is protected, informed, and safe.

If you are motivated by public protection, patient advocacy, and making a difference, this is a unique opportunity to join JCCP as a Patient Representative Trustee.

**April 2025**